



JEANETTE BICKNELL

PH.D., C. MED.

Mediator

Jeanette understands the cognitive biases that hold people back from resolving disputes, and can help overcome them. She has the experience and skills to understand complex issues and to communicate effectively so that parties are able to reach a settlement. She is diplomatic and can deliver difficult messages with tact and respect.

Jeanette brings a calm focused approach to every mediation session and consultation, together with superior analytic skills and a sense of objectivity. As a Chartered Mediator, she holds Canada's most senior designation for her profession.

416-654-6248

jeanette.bicknell@pdrc.ca

pdrc.ca

"I found Jeanette to be professional in her approach and effective in directing the parties towards a meaningful and amicable settlement. I would not hesitate to utilize her services in the future" - M. Employment Lawyer

ADR AREAS OF FOCUS

- Personal Injury and Accident Claims
- Condominium Disputes
- Wrongful Dismissal Claims
- Higher Education and Artistic Disputes
- Family Conflict
- Business Partnerships
- Conflict in Non-Profits

ADR ACCREDITATIONS, MEMBERSHIPS & TRAINING

- Chartered Mediator, ADR Institute of Ontario
- Ontario Mandatory Mediation Program Roster
- Certificate and Advanced Certificate in Alternative Dispute Resolution, York University
- Circle Mediation Training, Joyce Young & Associates
- Family Mediation and Advanced Family Mediation, Conrad Grebel University College
- Recent publications for *The Globe & Mail's* "Leadership Lab," *Condo Voice*, *ADR Update*, *Mediate.com*, *PsychologyToday.com*, *Canadian Lawyer*

BOOKING & CONTACT

Please call 416-654-6248 to reserve a mediation date or to speak with Jeanette.

The OMMP roster rate is available for simple 2-party matters within Metro Toronto.

Calendar available at:

<http://www.adrweb.ca/jeanette-bicknell>